



Martha S., Customer

"My new Huebsch Laundry Washer and Dryer just arrived, and I couldn't be happier both with the machines themselves and the quick response from Colony when I had questions about them.

I chose Huebsch on the basis of what would work for a two-person family, looking at online reviews of "low tech" (for me, this is code for "fewer expensive parts to replace") laundry equipment. Unlike many more expensive machines, it is genuinely heavy-duty: stainless steel tub, steel parts, powerful motor, and solid construction; as well, they are manufactured in Wisconsin, USA, and again unlike more expensive machines, come with a 3-year warranty.

Clothes are washed clean in a shorter period of time than with my last washer, and the spin cycle leaves items damp-dry, greatly reducing the time needed in the dryer, which in turn, adds to the life of my clothing and linens. The washer has a pre-soak and extra rinse cycle, which I have not yet used.

Granted, the Huebsch Laundry Washer and Dryer don't use steam, hook up to my smartphone, and are not as high-capacity as other models, which would be a consideration if you had small children. But so far, this laundry pair has been great for us."

Dr. Chris M., Customer

"I would like to offer a glowing testimonial for Jennifer Odendaal, who provides superlative service and extraordinary care with customers. I had an excellent experience working through Jennifer last year to buy a washing machine and a fridge from Colony. My sister and my parents have also really appreciated Colony's quality service. They have bought multiple appliances and products from Colony, and our family recommends Colony at every opportunity. This year, my fridge has needed repairs, and when the manufacturer and service provider wouldn't take responsibility to remedy the situation, Jennifer took every step to make things right again. This first class and unparalleled service from Jennifer and the team at Colony is what makes their company a top quality business. I recommend them with unbridled enthusiasm."

Lonna and Gerry P., Customer

"Colony, thanks for your patience and brilliant customer service through a trying situation."

Caroline R., Interiors Defined

"I have had great experience working with Colony over the years. They have great products, provide excellent service, and their people are enjoyable to work with and very responsive to my (and my client's) needs."

Elfie P., Designer

"I have dealt with Colony Appliances for more years than I can remember. They truly are the best in the city. "Your go to appliance store". Their service is stellar. They really know their stuff.... and they are always there when I need them. As an Interior designer or contractor they are your best friend. Their advice and recommendations have been nothing but top notch. I look forward to many more years of working with them!"

Shannon B., Customer

"It is my greatest pleasure to recommend Vicki Noble and Colony Appliance Warehouse to anyone seeking the right appliance at the right price with customer service personalized to the customer's needs. I happily travelled on 2 buses from Kitsilano to North Vancouver to replace 23'ish year old appliances that started breaking down in 2013. Exhaustive research and restrictive dimensions of a 20+ year old apartment dictated the final selections. Partnering with Vicki immediately reinforced my research then made the decision making and purchasing process seamless, efficient and enjoyable. She is straightforward, articulate, clearly knowledgeable and patient 'under fire' with questions. Vicki Noble, Colony Warehouse and their appliance delivery team have given me enormous peace of mind feeling comfortable I made the best appliance selections for me."

Cathy & Jeff M., Customers

"Thank you to Kevin and everyone else at Colony for your advice, selection, and superior customer service! At the end of the day, your ability to be price competitive is just a bonus. Colony was a major factor in the success of our kitchen and laundry room renovations. We are happy to recommend Colony to friends and any one else we meet who is in the market for new appliances. Thank you again!"

Gina & Glenn A., Customers

"Thanks again Tony. The fridge and stove fit well in the Whistler suite...Well, you have appliance'd four kitchens and two laundry rooms for us and each time it's been flawless. It's great working with you!"

Heather, Customer

“When I came into Colony, I was worried and concerned about my purchase of a dishwasher and fridge. I not only have a small apartment, but also a small kitchen! Linda Mathieu guided me gently towards a dishwasher that would make very little noise, and also a “tall and skinny fridge” which happened to be on clearance. Delivery was carefully arranged, and the two delivery men could not have been more accommodating. Thank you Linda.”

Maureen C., Customer

“We have relied on Colony for more than 10 years to provide our major appliances. We have enjoyed a wide selection of products and high level of service and support.”

Tina M., McCabe Design & Interiors

“Colony offers an outstanding selection of appliances: from entry level to ultra high end which are easy to explore at their spacious showroom in North Vancouver. At Colony’s showroom one can also view and test installed appliances in working kitchens or attend cooking demonstrations: a real treat and unique experience! A great kitchen starts with choosing the right appliances and at Colony you can be assured that their professional, friendly, and extremely knowledgeable staff will be of invaluable assistance, whatever your needs. Colony’s customer service from start to follow up and coordination with builders and designer’s is impeccable. I highly recommend Colony as a one stop appliance shop!”

Lianna A., Evolve Designs

“As an interior designer who specializes in kitchen and bath design, I always refer my clients to Colony. Their customer service and knowledge go above and beyond. An added bonus, they are locally & family owned! Thank you Colony for always taking great care of my clients.”

Jake O., Customer

“Thank you so much. I love doing business with Colony and wouldn’t think of shopping anywhere else! Service, selection, price, support, and even good coffee. I have bought household appliances for my homes in Vancouver and Whistler from Kevin. He is always attentive to particular constraints vis-a-vis budget, size, and features, and always available for questions and support.”

Gordon R., Stillwater Construction

"I would like to extend my Thanks to Kevin at Colony Warehouse for all the help in assisting us in selecting quality, well priced appliances for the homes we have built in West Vancouver. He always takes the time to work with us one-on-one; making changes (sometimes at the last minute) without hesitation. We look forward to continuing to use Colony Warehouse on our upcoming projects."

Doug K., Builder/Developer

"I have bought many appliances from Colony over the past 20 years – mostly for my construction business but also for family, friends and personal use. I keep going back because Kevin and his staff provide everything I look for, local North Shore location, personal help with selection, great follow-up service and competitive pricing."

Lisa H., Executive Director – North Shore Neighborhood House

"I am writing this letter to acknowledge the relationship we have with Colony Appliances. Over the years their service and products have proven to be extremely reliable and cost efficient. Colony recognizes that we are a not-for-profit organization and is always mindful of our limited budget. We purchase all of our appliances, including stoves, refrigerators, freezers, microwaves, washers and dryers, for our 11 childcare sites as well as our non-childcare sites from Colony. Their wonderful sales team as well as their commitment to excellent customer service is so important to our organization. We never hesitate to recommend their products and special customer service to interested parties looking for appliances."

Tammy & Michael U., Upward Construction

"Colony warehouse is our "go to " appliance store. The staff are personal , knowledgeable and deliver state of the art appliances on time and at a great price. We have always had fantastic service and without any doubts I would highly recommend them. Thanks DesNeiges, Kevin and the rest of the staff for your continued great service and expertise!"

Barry G., Customer

"Superb service, knowledgeable staff, great range of products. Also great post-sales service. Best experience we have ever had buying appliances has been with Colony. We recommend Kevin wholeheartedly. He has extensive product knowledge so is able to help his customers make comparisons. He is also practical and above all, patient. We will be back again."

Bart. B., Customer

“My first introduction to Colony came via my parents who have been loyal customers at Colony, even when it meant purchasing appliances for their home in the Okanagan. For me over the years, we have purchased many appliances and mattresses from Colony and have always been satisfied by the quality, service and competitiveness. It doesn’t matter who you talk to at Colony, you get the same reception and service. If you like to feel good about supporting a North Shore business and like to be treated by a friendly and professional group then you will like Colony.”

Lyn and Larry L., Customer

We bought all of our appliances at Colony when we built our home in 1988. More recently, we had our kitchen gutted and, again, bought all of our appliances at Colony. We’re happy to say the experience was as great as ever. The selection varied and excellent and the service was second to none! To top it all up, at the end, Kevin pulled some strings that we didn’t know existed to solve a problem for us that saved us a considerable sum. And so to all, thank you very much. The experience was super!